

## 2024 Privacy Policy

The Underdog Games Ltd respect your trust in us to use, store and share your personal information. This policy has been compiled to outline how your personal information is being used.

### **What personal information do we collect from you?**

When booking a child /children/school on our site you will be required to enter your name, address, email address, phone numbers, your child's name/school/medical condition /special requirements /date of birth.

When a potential employee is applying for work they will be asked to complete an online application form which will ask them for name, address, email address, telephone number, qualifications, references and information pertaining to First Aid and Garda Vetting.

### **How we keep your information safe?**

Any personal information which we collect from you will be treated with the highest standards of security. We will take security measures against unauthorised access or destruction of personal data, its accidental destruction or loss. All monetary transactions are processed through Stripe and are not stored on our server. To meet our legal and regulatory obligations, we hold your information while you are a customer or employee and for a period of time after that. We do not hold it for longer than necessary.

### **How we use your information?**

We may use your personal information in order to:

1. Provide the products and services for which we collected the data
2. Respond to a survey or marketing campaign
3. Meet our legal obligations
4. Identify ways we can improve our services
5. Complete reference checks
6. Garda vet staff
7. Personalise your experience and allow us to deliver the type of content and product that is of interest to you. We use direct marketing, to make you aware of our new season opening dates and special offers that may be of interest to you. We will do so by e-mail, post, text or other digital media. There is an option to opt out of this service.
8. Follow up with correspondence (phone, mail and email enquiries)

### **Your personal information rights?**

If you are concerned about how your personal data is processed via this website, please do not hesitate contact us by email: [info@theunderdoggames.ie](mailto:info@theunderdoggames.ie)

You may request to have your personal data updated or deleted at any time.

### **Updates and reviews?**

Our policy will be reviewed regularly in light of any legislation or other relevant developments.

